

Corporate and Communities Overview and Scrutiny Panel

18 November 2020

2021/22 Emerging Pressures and
Challenges

Key areas which are being reviewed by the Directorates

- Development of an asset management strategy
- Review of the property portfolio including libraries and corporate accommodation
- Refresh and implementation of revised digital strategy
- Delivering the 2020/21 savings relating to organisational redesign which have been delayed due to COVID
- Maintaining and improving the quality of our digital network
- Implementing a single “front door” for access to Council services

Key areas which are being reviewed by the Directorates

- Medium to long term impact of COVID-19
 - Economy
 - Transport
 - Continuation of transformational activities
 - Funding availability
 - Social distancing
 - Engagement and communications
 - Here to Help Development
 - Ability to regenerate our income collection and trading activities
 - Changes in ways and where people work including the digital offer
 - Use and sourcing of PPE
 - Impact on registration and coroner services
 - Impact on library services and their digital offer
 - Debt collection
 - Impact of reduction in council tax and business rates

Key areas which are being reviewed by the Directorates

- Impact of Brexit
 - Contracts
 - Supply chain
 - Funding availability
 - Staffing availability
 - Changes in legislation
 - Communication strategy